

TUDOR CARAVAN PARK

Tudor Caravan Park

Access Statement

Shepherds Patch, Slimbridge, Glos. GL2 7BP

19/05/2022

Document describing Tudor Caravan Park access & accessibility, facilities & transport information for all visitors.

Introduction

We strive to ensure that all visitors can enjoy the accommodation, amenities and surroundings within Tudor Caravan Park. Our aim is to assist you in any way possible. Should you require assistance whilst planning your stay or whilst on site we will be pleased to help you.

We can post a copy of this access statement if required.

Pre-Arrival

We cater for touring caravans, motorhomes, campervans & RVs, and tents.

We have an easily accessible website and our brochure for touring pitches is clear and concise,

We offer telephone and email contact with our customers.

Directions

Take M5 Junction 13 or 14 & follow the signs to the 'WWT Wetlands Centre, Slimbridge'; Turn off A38 at Slimbridge roundabout, go through main village; After 1.5 miles turn left after Tudor Arms Pub into carpark, 30 yards before canal bridge.

We are easy to find but suggest you do not use a SatNav and rather use the directions above.

If possible avoid arriving between 2:45 & 3:15 as this is when Slimbridge Primary School closes. Likewise, avoid departure between 8:30 & 9:00 as this is when Slimbridge Primary School opens.

Check our website before you travel for any up-to-date travel information.

Arrival and Parking Facilities

Arrival time is 12:00 midday unless agreed by prior arrangement.

The Park Reception area has mixed tarmac & gravel

On arrival please register at Reception.

If you have paid in full in advance your arrival details & site map can be found in the notice board outside the main Reception door.

Pre-booked guests have to access the park via a swing gate – open this yourself and latch the gate while you drive through. Please close the gate behind you. The gate can also be operated by staff members if required.

Main Entrance & Reception

Access to Reception is directly at the entrance to the park with a single step or shallow ramp and outward-opening door with clear opening 850mm leading to tiled floor. Drop counter for wheelchair users. Seating is available in our Reception area.

Accessible parking is available right outside reception for use whilst in Reception

Office hours from late March to 31st October: Monday – Saturday 9.00am – 5.00pm; Sunday 9.00am – 4.00pm (times may be shorter in Autumn & Winter)

Public Areas – General

The site is generally level and gravel roads service all parts of the caravan park providing a good means of access around the site, with a park speed limit restricted to 5mph.

There is no separation of vehicular and pedestrian traffic and there are no speed bumps

There are benches placed around the park

Waste disposal point is located near Reception (shown on your arrival map), recycling facilities attached with clearly labelled bins. The wheelie bins are 1.25 metres in height.

Facilities

The park has two toilet & shower blocks, one each in the Meadow and Orchard areas. The paths leading to the shower blocks are level gravel paths.

Meadow Facilities

Entrance to all facilities in Meadow block via shallow ramp into lobby. Wheelchair accessible. Doors to male and female toilets achieve a clear opening width of 850mm over a level threshold. Anti-slip tiling throughout.

Single cubicle fitted with baby change facilities in each of Ladies & Gents.

There is a separate disabled facility with shower and washroom including shower, sink, toilet, having grab handles. Special key available from Reception (£10 refundable deposit).

Laundry room accessibly via double doors with clear opening width of 750mm (1500mm if both open) over a level threshold. Laundry has two large front loading washing machines, two front loading dryers and hand wash sink. Washers & dryers take all standard UK coins.

Pot wash located in laundry area having four sinks for pot washing and veg preparation.

The washing up sinks are 92cm in height.

Elsan Chemical waste disposal at rear of block via gravel path and single step. 70cm in height.

Orchard Facilities

Entrance via 4 steps with handrail.

Doors to male and female toilets achieve a clear opening width of 700mm over a level threshold. Anti-slip tiling throughout.

Pot wash located to right hand side of block having four sinks for pot washing and veg preparation. Wheelchair accessible via shallow ramp.

The washing up sinks are 94cm in height.

Elsan Chemical waste disposal at rear of block via gravel path and shallow slope. 95cm in height.

Motorhome Service Point

Located outside Meadow Facilities beside gravel road.

Drinking water point.

Grey waste point.

Drive-over grey waste point.

Black/Elsan Chemical waste disposal point for those who are unable to use designated Elsan waste disposal points. Ground mounted 20cm in height

Service Points

Service points are provided around the site at regular intervals and incorporate drinking water and waste water disposal. Facilities are provided on a concrete base and accessible to all.

Tourist Information Room

This is located in the Reception building. Access via shallow ramp and outward-opening door with clear opening 850mm leading to tiled floor. There is adequate wheelchair manoeuvring space. Information is set on shelving in the range of 700 – 1200mm above floor level. During office hours Reception staff can offer assistance.

Ordnance Survey maps available for purchase in Reception.

Touring Area

Tudor Caravan Park is a reasonably level site offering a mix of gravelled hard standing and grass pitches serviced with 16A electric hook-up. There are also non-electric grass pitches. There are currently no fully serviced pitched (those with electric, water & waste).

There are no pitches permanently designated as accessible pitches, though it is possible to discuss accessibility needs with the warden on booking, and pitches are available on either grass or gravel near either of the toilet blocks, booked on a 'first come' basis.

Dogs & Dog Walking

All dogs are welcome but must be kept on a lead at all times whilst on the park. There is no designated dog walk area on site. However we suggest the canal towpath accessible via our main gate and over the bridge to the far side of the canal. We offer a free 'suggested walks' handout at Reception.

General

Nearest bus stop is 1km by the roundabout on the A38

Maps of the park and local area are available at Park Reception.

The Site Emergency number is posted daily on the Reception door.

If Emergency Services are required please dial 999 and inform them of your pitch number, make sure someone meets them at the barrier to avoid any delay in assisting the patient.

Also, wherever possible call the park reception (or park emergency number out of office hours) to advise a member of staff.

Departure

Departure is 11am. Stay beyond this time is only possible if pre-booked at Reception.